

Information and Consent Form

Welcome to Jeffery&Ree Clinical Psychologists. We provide clinical psychology services for children and adults. Please read this information and sign to indicate your agreement.

Confidentiality

In order to provide the highest standard of psychological care, personal & health information that is relevant to your current situation will be recorded. Client files are either paper-based and held in a secure filing cabinet that is only accessible by Jeffery&Ree Clinical Psychologists, or, are electronic and stored securely on our practice management system which meets industry e-security requirements.

All personal information gathered during the provision of psychological service will remain confidential and secure except when: it is subpoenaed by a court, failure to disclose the information would put you or another person at risk, or your prior approval has been obtained to provide information to another professional, agency, or person (e.g., spouse, parent, employer, health professional).

Request for access to personal information

At any stage you may request to see the information about you that is kept on file. You may access the material recorded in your file, subject to exceptions in National Privacy Principle 6. Requests by you for access to information will be responded to within 14 days and an appointment will be made if necessary for clarification purposes.

Communication with your GP and/or other referring doctor.

If you were referred by a medical practitioner, your psychologist will communicate with them regarding your treatment. This will usually be in the form of assessment and progress letters and phone contact as needed. Please advise if you would like to have any other health professionals or third parties included in these communications.

Concerns about management of personal information

If you have a concern about the management of your personal information, please do not hesitate to ask. The National Privacy Principles (www.privacy.gov.au), describe your rights and how your information should be handled. Ultimately if you wish to make a formal complaint about the management of your personal information, you may do so with the Office of the Federal Privacy Commissioner on 1300 363 992.

Fees

The cost of 50 minute consultations are as follows:

- **Clinical psychologist registrar: \$160** (Medicare rebate for those with GP care plan or psychiatry referral, \$86.15)
- **Clinical psychologist: \$200-\$220** (Medicare rebate for those with GP care plan or psychiatry referral, \$126.50)

- **Fees are payable on the day of consultation** by *Eftpos, credit card, cash, or money order.*

- If you have a GP mental health care plan referral, psychiatrist, or paediatrician referral, you may be eligible for a Medicare rebate (leaving a gap of \$73.85-\$93.50 per session). Please check with your doctor to see if you are eligible.

- Please bring any referrals to your first appointment.

- If you are not eligible for Medicare and have private health insurance cover for psychology, please contact your private health insurer in order to check the level of rebate you are eligible for.

- You can claim Medicare rebates after each session via the Medicare App:

<https://www.humanservices.gov.au/customer/services/express-plus-mobile-apps>.

Cancellation Policy

Appointments are precious. If you need to cancel an appointment, if at all possible, please provide **at least 48 hours notice**. A **cancellation fee of \$50 will be applied if you cancel with less than 48 hours notice**. The full fee is charged if you fail to attend an appointment. If you have difficulty attending the appointed time, please think ahead and change it or let us know – we'd rather not have to charge for missed appointments if there is an alternative. This fee cannot be claimed from Medicare or your private health insurer.

Availability

You can make changes to your appointment times Monday-Friday 9am-5pm by phoning the practice reception service on **6107 6828**. If you would like to speak with your psychologist, please leave a message with the practice reception, and your psychologist will endeavour to return your call within 24 hours (other than when they are on leave). If the matter is urgent and/or you have been unable to contact your psychologist, please call your either your psychiatrist, GP, or an emergency help-line such as Crisis Care (9223 1111).

I (please print name) _____ have read and understood the above information. I agree to these conditions for the psychological service provided by Jeffery & Ree Clinical Psychologists.

Signature: _____ Date: _____

Patient Information Sheet



Surname: _____

First name(s) _____

Address: _____

Post Code: _____

Telephone (home): _____ (mobile): _____ (work): _____

Email: _____

Date of birth: _____ Place of Birth: _____

Marital status: _____ Occupation: _____

How did you hear about us? Doctor / friend / internet search / other: _____

Next of kin, friend, or guardian (in case of emergency only)

Name: _____

Address: _____

Telephone (home): _____ (mobile): _____ (work): _____

Relationship to you: _____

Referring doctor (if applicable)

Name: _____

Address: _____

Telephone: _____

GP details (if different from referring Dr)

Name: _____

Address: _____

Telephone: _____

Health Insurance

Fund name if applicable: _____

Worker's compensation?: _____ Claim no. _____

Medicare No.: _____

Ref No. on Card: _____



DASS 21 NAME _____ DATE _____

Please read each statement and circle a number 0, 1, 2 or 3 which indicates how much the statement applied to you over the past week. There are no right or wrong answers. Do not spend too much time on any statement.

The rating scale is as follows:

- 0 Did not apply to me at all - NEVER
- 1 Applied to me to some degree, or some of the time - SOMETIMES
- 2 Applied to me to a considerable degree, or a good part of time - OFTEN
- 3 Applied to me very much, or most of the time - ALMOST ALWAYS

FOR OFFICE USE

		N	S	O	AA	D	A	S
1	I found it hard to wind down	0	1	2	3			
2	I was aware of dryness of my mouth	0	1	2	3			
3	I couldn't seem to experience any positive feeling at all	0	1	2	3			
4	I experienced breathing difficulty (eg, excessively rapid breathing, breathlessness in the absence of physical exertion)	0	1	2	3			
5	I found it difficult to work up the initiative to do things	0	1	2	3			
6	I tended to over-react to situations	0	1	2	3			
7	I experienced trembling (eg, in the hands)	0	1	2	3			
8	I felt that I was using a lot of nervous energy	0	1	2	3			
9	I was worried about situations in which I might panic and make a fool of myself	0	1	2	3			
10	I felt that I had nothing to look forward to	0	1	2	3			
11	I found myself getting agitated	0	1	2	3			
12	I found it difficult to relax	0	1	2	3			
13	I felt down-hearted and blue	0	1	2	3			
14	I was intolerant of anything that kept me from getting on with what I was doing	0	1	2	3			
15	I felt I was close to panic	0	1	2	3			
16	I was unable to become enthusiastic about anything	0	1	2	3			
17	I felt I wasn't worth much as a person	0	1	2	3			
18	I felt that I was rather touchy	0	1	2	3			
19	I was aware of the action of my heart in the absence of physical exertion (eg, sense of heart rate increase, heart missing a beat)	0	1	2	3			
20	I felt scared without any good reason	0	1	2	3			
21	I felt that life was meaningless	0	1	2	3			
TOTALS								